

Feedback

Your feedback on how I handled your case and the outcome is always appreciated. Please feel free to make any comments – good or bad.

Please rate each of the following questions on a scale of 1 to 5 where:

1 = Poor; 2 = Unsatisfactory; 3 = Satisfactory; 4 = Very good; 5 = Excellent

1. How would you rate the content of the website?	5
2. How easy was the initial questionnaire to understand?	4
3. How would you rate the guidance I gave you when filling in any other form?	5
4. How would you rate the updates I gave you on the progress of your case?	5
5. How would you rate my use of plain English and explaining everything in an easy to understand manner?	5
6. How did I rate against my aim of dealing with you promptly, efficiently and more as a friend than a client?	5
7. How would you rate my efforts to achieve maximum compensation for you?	5
8. How would you rate my service for value-for-money?	5
9. If asked, how would you describe me to your family/friends?	5
10. Please give me an overall rating 1-5?	5
Please let me know if you have any suggestions for how I can improve the service:	
Any final comments you would like to make: VERY SATISFACTORY SERVICE AND A FAST OUTCOME DESPITE THE COMPANY WERE WERE CLAIMING AGAINST HAVING GONE INTO RECEIVERSHIP. I WOULD RECOMMEND GREG'S SERVICES TO ANYONE WHO WISHES TO MAKE A CLAIM AS I FELT I WAS TREATED AS A FRIEND AND NOT JUST A CLIENT.	

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8. How would you rate my service for value-for-money?	4
9. If asked, how would you describe me to your family/friends?	5
10. Please give me an overall rating 1-5?	5
Please let me know if you have any suggestions for how I can improve the service:	
Any final comments you would like to make: Very prompt communication - everything explained in an easy to understand format. Very likeable and easy to get along with, would recommend you to family & friends. Thank You.	

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10. Please give me an overall rating 1-5?	5
Please let me know if you have any suggestions for how I can improve the service:	
NONE	
Any final comments you would like to make:	
A FIRST CLASS SERVICE, ACHIEVED A HIGH RETURN UNDER VERY DIFFICULT CIRCUMSTANCES.	

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9. If asked, how would you describe me to your family/friends?	GREAT SERVICE
10. Please give me an overall rating 1-5?	4.99

Please let me know if you have any suggestions for how I can improve the service:

YOU WERE QUITE HARD TO FIND WITH THE OTHER COMPANIES OFFERING THE SAME SERVICE. MAYBE A MORE "IN YOUR FACE" STAND OUT WEB SITE

Any final comments you would like to make:

JUST A BIG THANK YOU.



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Please Note: This feedback will be treated in the strictest confidence. I use the information to help me identify strengths and weaknesses. I would like you to be open and honest - I won't hold it against you I promise!

Most clients are happy for their additional comments to be published on my website also. If you would prefer yours not to be published in this way, please tick here . I never publish clients' names.