

# Feedback

Your feedback on how I handled your case and the outcome is always appreciated. Please feel free to make any comments – good or bad.

Please rate each of the following questions on a scale of 1 to 5 where:

1 = Poor; 2 = Unsatisfactory; 3 = Satisfactory; 4 = Very good; 5 = Excellent

1. How would you rate the content of the website?	4
2. How easy was the initial questionnaire to understand?	5
3. How would you rate the guidance I gave you when filling in any other form?	5
4. How would you rate the updates I gave you on the progress of your case?	5
5. How would you rate my use of plain English and explaining everything in an easy to understand manner?	5
6. How did I rate against my aim of dealing with you promptly, efficiently and more as a friend than a client?	5
7. How would you rate my efforts to achieve maximum compensation for you?	5
8. How would you rate my service for value-for-money?	5
9. If asked, how would you describe me to your family/friends?	5
10. Please give me an overall rating 1-5?	5
Please let me know if you have any suggestions for how I can improve the service:	
Any final comments you would like to make: I would recommend your services to anyone who thinks they have a claim. Your depth of knowledge in these matters is invaluable and I am sure led to a quicker resolution than if I had looked into things myself. Thanks!	

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8. How would you rate my service for value-for-money?	5
9. If asked, how would you describe me to your family/friends?	friendly, professional, polite
10. Please give me an overall rating 1-5?	5
Please let me know if you have any suggestions for how I can improve the service:	
Any final comments you would like to make:	

An excellent service from someone who has the perfect blend of reassurance, professionalism & determination to pursue your case & get the job done. At the same time Greg makes a connection with the client which makes him feel more like a good friend than simply a name on a sheet of paper.

With thanks  


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Please let me know if you have any suggestions for how I can improve the service:	
Any final comments you would like to make: I CANT THINK OF ANYTHING THAT WOULD HAVE MADE MY CASE EASIER.	